



# SoonerPlan

## Fourth Year Report

April 1, 2008 to March 31, 2009



### Partnering to Provide for our Members

SoonerPlan operates through the collaborative efforts of the Oklahoma Health Care Authority (OHCA), the Oklahoma State Department of Health (OSDH), and the Oklahoma Department of Human Services (OKDHS).

Health Department clinics offer Family Planning services in 84 locations across the 77 counties in Oklahoma. In addition to the public clinics, all SoonerCare contracted providers offering family planning services are eligible to serve SoonerPlan members.



### Members Served

SoonerPlan began its fifth year of operations on April 1, 2009. **Over 65,000 women and men have been served since the plan began on April 1, 2005.** The waiver provides family planning services and contraceptive products to females whose post-partum coverage under SoonerCare has ended, as well as to men and women aged 19 and older. During the four plan years, over 2,000 males and females have chosen permanent sterilization surgery as their contraceptive method of choice.

### Provider Participation

Some 4,284 contracted providers served SoonerPlan members in the fourth year of the demonstration. Participating providers included Health Department Clinics, FQHCs, RHCs, Physicians, PAs, and ARNPs.

SoonerPlan – Statistical Overview by Program Year					
Totals	April 1, 2005 – March 31, 2006	April 1, 2006 – March 31, 2007	April 1, 2007 – March 31, 2008	April 1, 2008 – March 31, 2009	Difference from Year 1 to Year 4
Males Enrolled	896	832	635	470	-426
Females Enrolled	21,658	18,939	17,118	17,130	-4,528
Providers	3,940	3,380	3,793	4,284	+108%
Claims Paid*	74,125	157,980	151,450	135,045	+54.88%
Amount Paid*	\$2,454,461.42	\$5,404,039.89	\$5,373,257.40	\$5,330,579.88	+217%
Members Age <= 20	3,385	2,664	2,246	2,366	-1,019
Members Age 21-35	16,536	14,680	13,286	12,975	-3,561
Members Age >=36	2,633	2,427	2,221	2,259	-374
Data is valid as of the date of this report. Subsequent figures may vary. *MARS					

## Member Satisfaction Survey Results

Approximately 435 randomly-chosen members responded to the Fall 2008 SoonerPlan Member Satisfaction survey.

Respondent demographics indicate:

- 99 percent were female,
- 73 percent were Caucasian,
- 49 percent had an educational level of high-school graduate or lower, and
- 44 percent were 19 to 25 years of age.



A review of responses revealed the majority of members (94.7 percent) had no trouble signing up for the program and were very satisfied (92.5 percent) with the way in which their provider explained things. When obtaining medication from a store or pharmacy, 87 percent of members reported they had no problems. **Overall, the members indicated they were very satisfied with the program.**

In addition to the closed-ended questions, all 435 respondents had the opportunity to provide ideas on improving the plan. **Over 30% of the respondents (132) wrote comments.** The majority of comments (45 percent) requested additional coverage.

## Outreach

Articles regarding SoonerPlan have been published in the "Provider Update" newsletter, "The SoonerCare Companion", a member newsletter, and in "OHCA Connections", the OHCA employee newsletter.

In addition to continuing monthly outreach to postpartum women, OHCA is partnering with agency staff in the Indian Health unit to develop targeted outreach to our Indian Health providers for our American Indian members. Plans are also being made for future targeted outreach to African-Americans, Hispanics, and college-age students.

2009 FPW Membership Racial Breakdown

