Behavioral Health Screenings

Tiered Provider Information

Three Tiers: 1, 2, & 3 [3 = most comprehensive]

- Tier 1 Medical Home (Entry Level): Requires 10 of the designated core capabilities*
- Tier 2 Medical Home (Typical): Requires 16 of the designated core capabilities*
- Tier 3 Medical Home (Optimal): Requires 18 of the designated core capabilities* plus 3 of an additional 10 requirements

Tier 1: Entry Level medical Home Requirements

- Provides/coordinates all medically necessary primary and preventive services
- Participates in VFC and meets all reporting requirement for OSIIS
- Organizes clinical data in paper or electronic format
- Reviews all medications a patient is taking and maintains a medication list
- Maintains a system to track test and follow-up on results
- Maintains a system to track referrals including self reported referrals
- Provides care coordination and continuity including family participation
- Provides patient education and support

Tier 2: Advanced Medical Home Requirements

Tier 1 Mandatory requirements plus the following:

- Obtains mutual agreement on medical home with patients
- Accepts electronic communications from OHCA
- Provides 24/7 voice to voice coverage. PAL does not meet qualifications
- Makes after hours care available to patients. Provider is available at least 30 hours per week. Uses open scheduling and walk-ins to provide continuity of care
- Uses mental health and substance abuse screening and referral
- Uses data from OHCA to identify and track patients inside and outside the PCP
- Coordinates care for patients who receive care outside the PCP location
- Promotes access and communication with patients

Tier 2: Optional Criteria

Must Select Three

- Develop a PCP led health care team
- Provides after-visit follow up for medical home patients
- Adopts evidence-based clinical practice guidelines on preventive and chronic care
- Uses medication reconciliation to avoid interactions or duplications
- Serves children in state custody
- Uses a personalized screening brief intervention and referral for treatment (SBIRT)
- Participates in practice facilitation
- Makes after hours care available at least four hours each week outside 8am-5pm, M-F

Tier 3: Optimal Medical Home Requirements

- Organizes and trains staff in roles for care management, creates and maintains a prepared and proactive care team, provides timely call back to patients, adheres to evidence-based clinical practice guidelines on preventive and chronic care.
- Uses health assessment to characterize patient needs and risks
- Documents patient self management plan for those with chronic disease
- Develops a PCP led health care team
- Provides after visit follow–up for patients
- Adopts specific evidence based clinical practice guidelines on preventive and chronic care
- Uses medication reconciliation to avoid interactions
- Serves children in state custody
- Uses SBIRT

Tier 3: Optional Criteria

OHCA encourages providers to choose one or more of the following as further enhancements to tier 3

- Uses integrated care plan to guide patient care
- Uses secure systems that provide for patient access to personal health information
- Reports to OHCA on PCP performance
- Accepts and engages a practice facilitator