



## **Consumer Protection for Wheeled Mobility Act – FAQ**

- 1) ***When does the new Wheeled Mobility Policy begin?*** The law specified that OHCA implement the policy effective April 1, 2009.
- 2) ***What types of items are affected?*** The policy relates to the purchase of manual wheelchairs, POV (Power Operated Vehicles) and Power wheelchairs, with the exception of the K0001 Standard Wheelchair which does not require a specialty evaluation or prior authorization as of 7/1/2014.
- 3) ***When will the letter be sent to providers?*** After final approval the letter # 2009-12 will sent to providers the week of March 9, 2009.
- 4) ***What are the requirements for purchase wheelchairs that are in process as of April 1, 2009?*** Any Prior Authorization request with a date of service on or after April 1, 2009 must comply with the new policy.
- 5) ***Who can perform a “Specialty Evaluation”?*** The law states that the specialty evaluation must be performed by a licensed or certified medical professional, such as a physical therapist, occupational therapist, or a physician who has specific training and experience in rehabilitation wheelchair evaluations.
- 6) ***What does direct, in-person involvement mean?*** The law mandates a documented face to face assessment by an ATP

(Assistive Technology Professional) who can be employed by the supplier. It means to physically see and interact with the patient face to face. It is important that the record show how the ATP was involved and that medical personnel drove the process.

- 7) **What if the provider does not have a RESNA certified ATP?** The provider can coordinate wheelchair selection by having a “specialty evaluation completed by a licensed or certified medical professional.
- 8) **What can a provider do in the case of an emergency room discharge?** If the wheelchair is for rental, the law does not apply. The law applies to wheelchairs purchased only...
- 9) **Does OHCA have a recommended form for home assessments?** OHCA does not require a specific form however; any form chosen should specify the physical layout of the home, doorway widths, and floor surfaces that the device will travel over.
- 10) **Do repairs and delivery have to be done by an ATP?** No, the repairing, servicing, delivering and instructing the member on the use of the wheelchair can be done by an employee of the provider.
- 11) **Is it required that the ATP be at every delivery?** No, it is recommended that the ATP be available by phone if any problems are identified at the time of delivery to resolve to the members’ satisfaction.
- 12) **Who can sign the prescription for the purchase of a wheelchair?** A physician, a physician assistant, or an advanced registered nurse practitioner.
- 13) **How many RESNA ATP’s are there in Oklahoma?** 41 as of February 21, 2009 – source: [www.resna.org](http://www.resna.org)
- 14) **Does OHCA pay for the Specialty Evaluation done by a physical therapist?** OHCA does allow therapy services to be billed per visit – see Provider Letter # 2008-42 for specifics.

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- 15) **How does this new law impact out-of-state providers?** There is no separate distinction about out-of-state providers – they are contracted and must follow the same requirements as in-state providers by providing medical necessity and either a specialty evaluation or an ATP assessment for the purchase of a wheelchair
- 16) **Is the HCA- 31 CMN for Motorized Wheelchairs not required after July 1, 2011?** OHCA removed the requirement for the use of the HCA-31 after July 1, 2011.