



Additional Orientation and Q&A Sessions for the School-Based Therapy Services Program

In the coming weeks, eviCore healthcare (previously CareCore | MedSolutions) will be leading additional sessions designed to assist you and your staff with the therapy management program for school-based services. There will be two provider orientation sessions and Q&A sessions with our clinical team leads. You will be able to attend the web sessions that work best for you and your schedule.

During the provider orientation sessions, we will discuss in detail the prior authorization requirements for SoonerCare members and how to locate additional training materials on our website <http://triadhealthcareinc.com/soonercare>. Topics to be discussed include the prior authorization process, accessing information from the Web site and a review of the Provider Portal. Time and participation permitting, this orientation session will be followed by a question-and-answer session on the prior authorization process. The Q&A sessions will be an open discussion with eviCore’s team leads for Speech Therapy and Physical Therapy. These sessions are designed to discuss any clinical questions regarding therapy services delivered in schools. We encourage you to attend one of these informative sessions to ensure your understanding of the prior authorization process for therapy services.

Web Orientation Sessions

Anyone wishing to attend one of the online web orientation sessions must register in advance. Each online web orientation session is free of charge and will last approximately one hour.

We hope you find one or more of the following times convenient. All session times are central time.

WebEx may display Central Times.

Provider Orientation Sessions

September 28	Monday	2:00 PM Central
September 30	Wednesday	9:00 AM Central

Clinical Q&A Sessions

October 5	Monday	8:00 am Central	Physical Therapy & Occupational Therapy
October 7	Wednesday	8:30 am Central	Speech Therapy

How to Register

Please read the following instructions carefully to register for and participate in a session:

1. Once you have chosen a date and time, please go to <http://medsolutions.webex.com/>
2. Click on the “Training Center” tab at the top of the Web page
3. Find the date and time of the conference you wish to attend by clicking the “Upcoming” tab. All of the Provider Orientation Sessions will be named “SoonerCare School-Based Provider Orientation Session” and the Q&A Sessions will be named “SoonerCare PT/OT Q&A Session” or “SoonerCare Speech Therapy Q&A Session”
4. Click “Register”

5. Enter the registration information

After you have registered for the conference, you will receive an e-mail containing:

1. The toll-free phone number and pass code you will need for the audio portion of the conference
2. A link to the Web portion of the conference
3. The conference password

Please keep the registration e-mail so you will have the link to the Web conference and the call-in number for the session in which you will be participating.

If you are unable to participate in a session at any of the times listed, you can obtain a copy of the presentation by contacting clientservices@evicore.com. The presentation is in PDF format. If you need Adobe Reader, you can download it from www.adobe.com/products/reader/.