Oklahoma Medicaid Pharmacy Update

Pharmacy Help Desk Telephone Number 405-271-6349 or 1-800-831-8921
Email: **medicaidrx@ohca.state.ok.us** OHCA Website **www.ohca.state.ok.us**

May 13, 2005

Dear Pharmacy Provider,

- ✓ **Return of all error codes for POS**
  A recent system change will now allow Pharmacist to view all NCPDP responses that are returned via the POS system based on the claim entry submitted.

- ✓ **Early Refill Override Request**
  Effective May 16, 2005 it will no longer be necessary to complete the fax-in form for early refill override requests. Other types of fax-in override request forms should still be utilized at this time. If you have a claim which has been denied for an early refill and you would like to determine if the claim is eligible for payment through an early refill override, please contact the pharmacy help desk at 405-271-6349 or 1-800-831-8921. We hope this change will further support our pharmacy providers in their service to Oklahoma's Medicaid clients.

- ✓ **Compound and intravenous drug Policy**
  Prescription claims for compound and Intravenous (IV) drugs are billed and reimbursed using the NDC number and quantity for each compensable ingredient in the compound or IV, up to 25 ingredients. Ingredients without an NDC number are not compensable. A dispensing fee up to $4.15 as described in OAC 317:30-5-78(a)(5) is added to the total ingredient cost.

- ✓ **Signature Log Policy**
  Pharmacies are selected at random for audits. The Pharmacy is required to provide original written prescriptions and signature logs as well as purchase invoices and other records necessary to document their compliance with program guidelines at the time of the audit. Failure to provide the requested information to the Authority Reviewer may result in a recommendation ranging from a potential recoupment of Medicaid's payment for the service to contract termination.

Thank you for your continued service to Oklahoma's Medicaid clients.